# Enhancing patient communication in oncology consultations.

No registrations found.

**Ethical review** Positive opinion **Status** Recruiting

Health condition type -

Study type Interventional

# **Summary**

#### ID

NL-OMON23683

Source

Nationaal Trial Register

**Brief title** 

**PatientTIME** 

#### **Health condition**

malignant lymphoma, patient-provider communication, e-health, web-based tailored information, participatory research,

# **Sponsors and support**

Primary sponsor: Nivel, UMC St Radboud

**Source(s) of monetary or material Support:** Dutch Cancer Society (The Netherlands)

#### Intervention

#### **Outcome measures**

#### **Primary outcome**

Perceived and experienced efficacy for communication (QT0, QT3).

#### **Secondary outcome**

Evaluation of achievement of the communication goals (QT0, QT1), patient satisfaction with the control visit (QT1,QT2), patient expression of questions, cues and concerns (analysis of audio recordings), anxiety (QT0,QT1), information recall (QT1,QT2, analysis of audio recordings) and cancer worry (QT0,QT3).

# **Study description**

#### **Background summary**

#### **OBJECTIVE:**

The aim of the study is to test the effects of an online communication training to enhance cancer patients' utterance of questions, cues and concerns during oncology (follow-up) visits and their evaluation of the communication. The secondary aim of the study is to examine the feasibility of granting patients more control in the execution of a research project by asking them to collect audio recordings of their own follow-up visits.

#### STUDY DESIGN:

Using a randomised controlled trial, this study examines the effectiveness of an online communication training for patients diagnosed with malignant lymphoma. Patients will be randomly assigned to receive the online communication training or to receive access at the end of the study. Both intervention and control group patients will be asked to fill in questionnaires. Part of the participants will be provided with audio equipment to audiotape their consultations.

## Study objective

N/A

#### Study design

Patients will be asked to complete an online questionnaire at inclusion (QTi), before (QT0) and after (QT1) their first consultation during the year of data collection (with a maximum of 3 consultations). Subsequently, they will be asked to complete an online questionnaire after each following consultation (QT2) and three months after their last measured consultation (QT3).

#### Intervention

The intervention is an online communication training for patients, focused on communicating with their health care provider. The goal of the training is the support patients to prepare

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their consultations. The training is computer-tailored to patients' efficacy for communication with health care providers, to their communication goals, to whether they attend their consultations alone or with a companion and to their health status. The training includes information, advice and video fragments of simulated consultations to model adequate communication behaviour. Additionally, the intervention includes a QPS (question prompt sheet). Patients can print this sheet to take it to the consultation. The intervention group receives access to the online communication training one week before every consultation during the year of measurement. In this week the participants will be asked to visit the training before they enter the consultation. The participants can access the training from their own computer, at the time they prefer and as many times as they want during that week.

The control group will receive access to the program after the data-collection period has finished.

## **Contacts**

#### **Public**

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#### Scientific

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# **Eligibility criteria**

#### Inclusion criteria

- 1. Diagnosed with malignant lymphoma;
- 2. Age 18 or older;
- 3. Having internet access at home;
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4. At least one (follow up) consultation per year.

### **Exclusion criteria**

- 1. Age under 18;
- 2. Not having internet access at home;
- 3. Less than one (follow up) consultation per year.

# Study design

## **Design**

Study type: Interventional

Intervention model: Parallel

Allocation: Randomized controlled trial

Masking: Open (masking not used)

Control: N/A, unknown

#### Recruitment

NL

Recruitment status: Recruiting
Start date (anticipated): 01-03-2013

Enrollment: 100

Type: Anticipated

# **IPD** sharing statement

Plan to share IPD: Undecided

# **Ethics review**

Positive opinion

Date: 14-12-2012

Application type: First submission

# **Study registrations**

# Followed up by the following (possibly more current) registration

No registrations found.

# Other (possibly less up-to-date) registrations in this register

No registrations found.

# In other registers

Register ID

NTR-new NL3613 NTR-old NTR3779

Other KWF / METC St Radboud : NIVEL 2010-4747 / 38333.091.11

ISRCTN wordt niet meer aangevraagd.

# **Study results**

#### **Summary results**

N/A