

# Evaluation of case management in palliative care: towards the development of best practice.

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To gain insight in mechanisms of case management and in succesful and less succesful aspects of case management in individual patient care. This leads to knowledge of potential added value of case management to regular care and (if there is added...

<b>Ethical review</b>	Approved WMO
<b>Status</b>	Recruitment stopped
<b>Health condition type</b>	Miscellaneous and site unspecified neoplasms benign
<b>Study type</b>	Observational non invasive

## Summary

### ID

NL-OMON39709

### Source

ToetsingOnline

### Brief title

CaPalCa

### Condition

- Miscellaneous and site unspecified neoplasms benign

### Synonym

end-of-life care, palliative care

### Research involving

Human

### Sponsors and support

**Primary sponsor:** Vrije Universiteit Medisch Centrum

**Source(s) of monetary or material Support:** Zon-Mw

## Intervention

**Keyword:** case management, palliative care

## Outcome measures

### Primary outcome

Successful and less successful aspects of case management in individual patient care.

### Secondary outcome

To gain insight in mechanisms of case management.

## Study description

### Background summary

Case management is a way to ensure that care is delivered according to patients' wishes. In several regions in the Netherlands case management is implemented. This is not always done under the name of casemanagement and also implementation strategies vary.

In a national count in 2010, 20 initiatives for case management were identified in the Netherlands. There is little research into these initiatives.

Research of case management in palliative care comes mainly from the United States. Results vary but indicate some positive effects (e.g. in advance care planning). Research in the Dutch setting is necessary to gain insight in usefulness of case management in the Dutch care system.

### Study objective

To gain insight in mechanisms of case management and in successful and less successful aspects of case management in individual patient care. This leads to knowledge of potential added value of case management to regular care and (if there is added value) a recommendation on implementation of case management.

### Study design

A retrospective study involving informal carers of deceased patients who have received case management.

The general practitioner, district nurse and case manager will also be

interviewed, after the informal carer has given permission.

### **Study burden and risks**

Informal carers may experience emotional distress. Future patients and carers receiving palliative care and case management in palliative care may benefit from this study.

## **Contacts**

### **Public**

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## **Trial sites**

### **Listed location countries**

Netherlands

## **Eligibility criteria**

### **Age**

Adults (18-64 years)

Elderly (65 years and older)

### **Inclusion criteria**

Informal carers of deceased oncology patients, their GP, district nurse and case manager  
Informal carers of deceased oncology patients who have received case management

(contrast group: informal carers of patients who have received palliative care from their GP)  
Able to understand their participation and able to give informed consent

## Exclusion criteria

Patients who's death was unexpected and/of sudden  
Patients who received curative care at time of death  
Informal carers unable to communicate in the Dutch language

## Study design

### Design

**Study type:** Observational non invasive

Masking: Open (masking not used)

Control: Uncontrolled

Primary purpose: Health services research

### Recruitment

NL

Recruitment status: Recruitment stopped

Start date (anticipated): 19-03-2014

Enrollment: 14

Type: Actual

## Ethics review

Approved WMO

Date: 03-04-2013

Application type: First submission

Review commission: METC Amsterdam UMC

Approved WMO

Date: 19-11-2013

Application type: Amendment

Review commission: METC Amsterdam UMC

## Study registrations

### Followed up by the following (possibly more current) registration

No registrations found.

### Other (possibly less up-to-date) registrations in this register

No registrations found.

### In other registers

Register	ID
CCMO	NL41922.029.12