

Gebruik en veiligheid van de Applicatie 'moet ik naar de dokter?'

Gepubliceerd: 17-01-2014 Laatste bijgewerkt: 18-08-2022

1 The App is a practical tool for patients needing advice whether and when to consult a primary care physician for their symptoms. 2 The App is a safe tool to identify patients who, based on their characteristics, signs and symptoms, need...

Ethische beoordeling	Positief advies
Status	Werving nog niet gestart
Type aandoening	-
Onderzoekstype	Observationeel onderzoek, zonder invasieve metingen

Samenvatting

ID

NL-OMON25711

Bron

NTR

Verkorte titel

APP_MINDD

Aandoening

triage - triage
patient - patient
App - application - applicatie
safety - veiligheid
primary care physician - huisarts

Ondersteuning

Primaire sponsor: Julius Center for Health Sciences and Primary Care of the University Medical Center Utrecht

Overige ondersteuning: Van Campen Consulting

Onderzoeksproduct en/of interventie

Uitkomstmaten

Primaire uitkomstmaten

The percentage of patients receiving the same advise from the App as from an experienced doctor's assistant performing telephonic triage at an out-of-hours general practice service

Toelichting onderzoek

Achtergrond van het onderzoek

The Application 'moet ik naar de dokter?' was developed by the out-of-hours general practice service Apeldoorn in cooperation with Van Campen Consulting. The aim of the App is to allow patients to self-triage their complaints without contacting a physician. The App is fully based on the Dutch triage system (NTS) used in primary care practices and in out-of-hours general practice services. Based on the entered patient's characteristics, signs and symptoms, the App distinguishes the following advise:

1. contact a physician immediately
2. contact your own physician the next day (a possibility when the App is used in the evening or weekend)
3. self-management and/or over-the-counter medication
4. no urgency to do anything

In 2012, the App was registered as a medical device class 1. In 2013, the technical file of the App 'moet ik naar de dokter?' was reviewed by The Health Care Inspectorate (Inspectie voor de Gezondheidszorg) and was considered complete and correct.

Our research investigates whether the App is a practical and safe tool for patients to self-triage their complaints. To this aim users of the App will be asked whether they used the App for a current health problem and whether they are willing to answer four questions:

1. whether they intend to follow the App's advise
2. clarity of the App questions
3. satisfaction with the App
4. whether they allow a physicians' assistant from an out-of-hours general practice service to call them to check the App's advise (the assistant will perform a normal telephonic triage)

Doel van het onderzoek

1

The App is a practical tool for patients needing advise whether and when to consult a primary care physician for their symptoms.

2

The App is a safe tool to identify patients who, based on their characteristics, signs and symptoms, need consultation in primary care (immediate or 1 day later).

Onderzoeksopzet

not applicable

Onderzoeksproduct en/of interventie

Using the App 'moet ik naar de dokter?' to self-triage signs and symptoms

Contactpersonen

Publiek

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Wetenschappelijk

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Deelname eisen

Belangrijkste voorwaarden om deel te mogen nemen (Inclusiecriteria)

Patients using the App for a current health problem and willing to participate

Belangrijkste redenen om niet deel te kunnen nemen (Exclusiecriteria)

Patients not using the App for a current health problem and/or patients not willing to participate

Onderzoeksopzet

Opzet

Type:	Observationeel onderzoek, zonder invasieve metingen
Onderzoeksmodel:	Anders
Toewijzing:	N.v.t. / één studie arm
Blinding:	Open / niet geblindeerd
Controle:	N.v.t. / onbekend

Deelname

Nederland	
Status:	Werving nog niet gestart
(Verwachte) startdatum:	01-04-2014
Aantal proefpersonen:	300
Type:	Verwachte startdatum

Ethische beoordeling

Positief advies	
Datum:	17-01-2014
Soort:	Eerste indiening

Registraties

Opgevolgd door onderstaande (mogelijk meer actuele) registratie

Geen registraties gevonden.

Andere (mogelijk minder actuele) registraties in dit register

Geen registraties gevonden.

In overige registers

Register	ID
NTR-new	NL4089
NTR-old	NTR4361
Ander register	: APP_MINDD

Resultaten

Samenvatting resultaten

planned after the trial