

The usefulness of the HowRwe questionnaire in predicting EUROPEP outcomes.

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The aim of this study is to assess the predictive value of the HowRwe questionnaire in relation to the EUROPEP questionnaire by analyzing scores acquired in Dutch GP practices. We expect that high HowRwe scores are associated with a positive...

Ethische beoordeling	Niet van toepassing
Status	Werving tijdelijk gestopt
Type aandoening	-
Onderzoekstype	Observationeel onderzoek, zonder invasieve metingen

Samenvatting

ID

NL-OMON27166

Bron

NTR

Aandoening

Patient experience, General practice

Ondersteuning

Primaire sponsor: University Medical Center Groningen, UMCG
Department of General Practice
Hanzeplein 1, 9713 GZ Groningen

Diabetes Centre, Isala Clinics, Zwolle
Postbus 10400, 8000 GK Zwolle

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Department of General Practice
Hanzeplein 1, 9713 GZ Groningen

Diabetes Centre, Isala Clinics, Zwolle
Postbus 10400, 8000 GK Zwolle

Onderzoeksproduct en/of interventie

Uitkomstmaten

Primaire uitkomstmaten

Levels of agreement between HowRwe total scores and EUROPEP mean scores.

Toelichting onderzoek

Achtergrond van het onderzoek

The HowRwe is a short questionnaire which aims to measure patient experience. Until now the more laborious EUROPEP questionnaire has been used for this purpose in GP practices. We aim to establish the relation between HowRwe and EUROPEP outcomes. Furthermore we will determine whether the HowRwe can predict the EUROPEP outcome. This could provide possibilities in measuring patient experience more easily and consequently improve healthcare in Dutch GP practices.

Doel van het onderzoek

The aim of this study is to assess the predictive value of the HowRwe questionnaire in relation to the EUROPEP questionnaire by analyzing scores acquired in Dutch GP practices. We expect that high HowRwe scores are associated with an positive EUROPEP outcome.

Onderzoeksopzet

Data were collected in one measurement point for each patient. HowRwe and EUROPEP outcomes were collected from the first population in the period from February to May 2013. The data from the second population was gathered between July 2014 and May 2015.

Onderzoeksproduct en/of interventie

Cross-sectional design. Patients were asked to fill in the HowRwe and EUROPEP questionnaires after consulting the GP.

Contactpersonen

Publiek

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Wetenschappelijk

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Deelname eisen

Belangrijkste voorwaarden om deel te mogen nemen (Inclusiecriteria)

Men and women who visited GP practices in the Zwolle, Hardenberg and Flevoland region aged 18 years or above and gave written consent for usage and (anonymous) analyzing of their information

For the current study we will use two populations:

1. Population A: 90 Patients from two GP practices in Zwolle. Of these patients, 31 had DM and 10 had COPD. Patients were asked to fill out both the HowRwe and EUROPEP questionnaires. The patients were non-randomly selected to pursue a more normal distribution of the HowRwe scores.
2. Population B: 1925 Patients with DM or COPD filled out both questionnaires as part of a quality assessment in the Zwolle, Hardenberg and Flevoland region, performed by Medrie (an organization which facilitates and supports GP's). Patients were randomly selected.

Belangrijkste redenen om niet deel te kunnen nemen (Exclusiecriteria)

- Illiteracy
- Insufficient understanding of the Dutch language
- Mental impairment
- Such an visual impairment that the questionnaire could not be read

Onderzoeksopzet

Opzet

Type:	Observationeel onderzoek, zonder invasieve metingen
Onderzoeksmodel:	Anders
Toewijzing:	N.v.t. / één studie arm
Controle:	N.v.t. / onbekend

Deelname

Nederland	
Status:	Werving tijdelijk gestopt
(Verwachte) startdatum:	06-11-2015
Aantal proefpersonen:	2015
Type:	Verwachte startdatum

Ethische beoordeling

Niet van toepassing	
Soort:	Niet van toepassing

Registraties

Opgevolgd door onderstaande (mogelijk meer actuele) registratie

Geen registraties gevonden.

Andere (mogelijk minder actuele) registraties in dit register

Geen registraties gevonden.

In overige registers

Register	ID
NTR-new	NL5393
NTR-old	NTR5518
Ander register	METC : M12.119707

Resultaten

Samenvatting resultaten

1. Hendriks SH, Rutgers J, van Dijk PR, et al. Validation of the howRu and howRwe questionnaires at the individual patient level. BMC Health Serv Res. 2015;15(1):447. doi:10.1186/s12913-015-1093-8.

2. Benson T, Potts HW. A short generic patient experience questionnaire: howRwe development and validation. BMC Health Serv Res. 2014. doi:10.1186/s12913-014-0499-z.