

How to overcome poor GP-CN communication by use of SBAR protocol

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The use of SBAR by Community Nurses will improve their self-efficacy and empowerment.

Ethische beoordeling	Niet van toepassing
Status	Werving tijdelijk gestopt
Type aandoening	-
Onderzoekstype	Interventie onderzoek

Samenvatting

ID

NL-OMON28400

Bron

Nationaal Trial Register

Aandoening

patient related communication
primary care
SBAR protocol
self-efficacy
patiënt communicatie
eerste lijnszorg

Ondersteuning

Primaire sponsor: Radboud university medical center,
Department of Geriatrics

Overige ondersteuning: ZonMw (nummer: 633300005)

Onderzoeksproduct en/of interventie

Uitkomstmaten

Primaire uitkomstmaten

Toelichting onderzoek

Achtergrond van het onderzoek

With the aging of the population, Primary care professionals, e.g. General Practitioners (GPs) and Community Nurses (CNs), often care for complex patient situations, and have to share relevant patient related information. We studied barriers and facilitators that are present in this communication. We found that in the CNs' communication style structure was lacking, causing distrust and irritation by many GPs. Use of the SBAR protocol in Hospital care led to better quality of patient care. In Dutch Primary care this protocol has not been used yet. We hypothesize that better structured communication by CNs leads to better patient care in Primary Care as well. For this purpose, we developed a SBAR training for Primary Care that will eventually result in CNs feeling more competent and better empowered. We already recruited 100 CNs in two weeks period of time, underlining the need for improvement felt by CNs. In the current phase, we are training the intervention group and we evaluate CN's selfefficacy. We also have tape recorded 40 telephone calls to gain better insight in communication patterns in daily practice. The RCT described in this document, will be used to assess whether use of the SBAR protocol will improve structured communication, will improve GPs judgment and reduce time of telephone calls.

Recruitment only in the Netherlands.

Doel van het onderzoek

The use of SBAR by Community Nurses will improve their selfefficacy and empowerment.

Onderzoeksopzet

three time moments:

before the first training session

after the second training session

six weeks after the training session

Onderzoeksproduct en/of interventie

CNs have to tape record at least two telephone calls with their GP

CNs have to follow a two day SBAR training

Contactpersonen

Publiek

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Wetenschappelijk

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Deelname eisen

Belangrijkste voorwaarden om deel te mogen nemen (Inclusiecriteria)

Community nurses:

Trained at the MBO/HBO level

Belangrijkste redenen om niet deel te kunnen nemen (Exclusiecriteria)

Nurses who work as dementia casemanagers

Nurse or cares trained at 3/3IG level

Onderzoeksopzet

Opzet

Type:	Interventie onderzoek
Onderzoeksmodel:	Parallel
Toewijzing:	N.v.t. / één studie arm
Blinding:	Enkelblind
Controle:	N.v.t. / onbekend

Deelname

Nederland	
Status:	Werving tijdelijk gestopt
(Verwachte) startdatum:	14-01-2017
Aantal proefpersonen:	40
Type:	Verwachte startdatum

Ethische beoordeling

Niet van toepassing	
Soort:	Niet van toepassing

Registraties

Opgevolgd door onderstaande (mogelijk meer actuele) registratie

Geen registraties gevonden.

Andere (mogelijk minder actuele) registraties in dit register

Geen registraties gevonden.

In overige registers

Register	ID
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NTR-new	NL5869
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NTR-old	NTR6293
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Ander register MEC Radboud University Nijmegen Medical Centre : 2016-2604

Resultaten

Samenvatting resultaten

Not available